



RETURN FORM 123BIGBAGS

Your contact information:

Order number*:

Name:

E-mail:

Phone number:

*your order number can be found on your invoice and confirmation order email. (Example: O-12345)

Information on your return:

Returned article(s) and quantity:

.....
.....
.....
.....

Reasons:

☐ Incorrect item
received

☐ Delivery was too
late

☐ Article was
damaged upon
arrival

☐ Article doesn't
match the
description

☐ Other:

.....

Return conditions:

You can return your order **within 14 days** after reception. After this period it is no longer possible to get a refund on your products.

- The shipping costs of your order will be refunded only if the order is returned in its entirety

- Used or damaged bags can not be returned.

- Shipping fees for the return of the products are on behalf of the customer.

Return address:

WOW Logistics
Unit 91 Empire Industrial Park
Brickyard Road, Aldridge, Walsall
WS9 8UY
United Kingdom

You have a question ?

If you have any questions or remarks for us please contact our team via email support@123bigbags.com

Please note: For a smooth handling of your return we kindly ask you to fill in all details clearly in this form and to send this document along with your return. Only fully completed forms will be processed.

If our products did not meet your expectations we hope that you will be satisfied with your next order !

Best regards,